

CBCHS Mission Statement

Our mission is to enhance the health and wellbeing of individuals through innovative, responsive services delivered in partnership with our community.

Values

- **Respect** for each individual, families and for the diverse cultures within our communities
- **Empowerment** as a cornerstone of how we work; we acknowledge the potential of each person and promote client participation and contribution
- **Collaboration** with each other and with members of the community and colleagues from other organisations. We recognise that together we can achieve better outcomes.
- **Quality** in all aspects of our work. Our practice is evidence based and we continually strive to achieve excellence in all of our programs and services.
- **Transparency** in how we operate, particularly in how we make decisions and communicate.

Vision Statement

Quality. Community. Wellbeing.

**Address all correspondence to
THE CEO
CENTRAL BAYSIDE COMMUNITY
HEALTH SERVICES**

**HEAD OFFICE
335 NEPEAN HIGHWAY PARKDALE
TEL 8587 0200 FAX 8587 0210**

**A range of other services are also
available from the following venues**

**DENTAL CLINIC
335 NEPEAN HIGHWAY PARKDALE
TELEPHONE 8587 0350**

**ADULT COMMUNITY OPTIONS
299 CENTRE DANDENONG ROAD CHELTENHAM
TELEPHONE 9581 1111**

**CHELSEA
3/1 THE STRAND CHELSEA
TELEPHONE 9781 9333**

**CLARINDA
58 VINEY STREET CLARINDA
TELEPHONE 9552 4333**

**PLANNED ACTIVITY GROUPS
31 VENICE STREET MENTONE
TELEPHONE 9583 6970**

TELELINK® PROGRAM

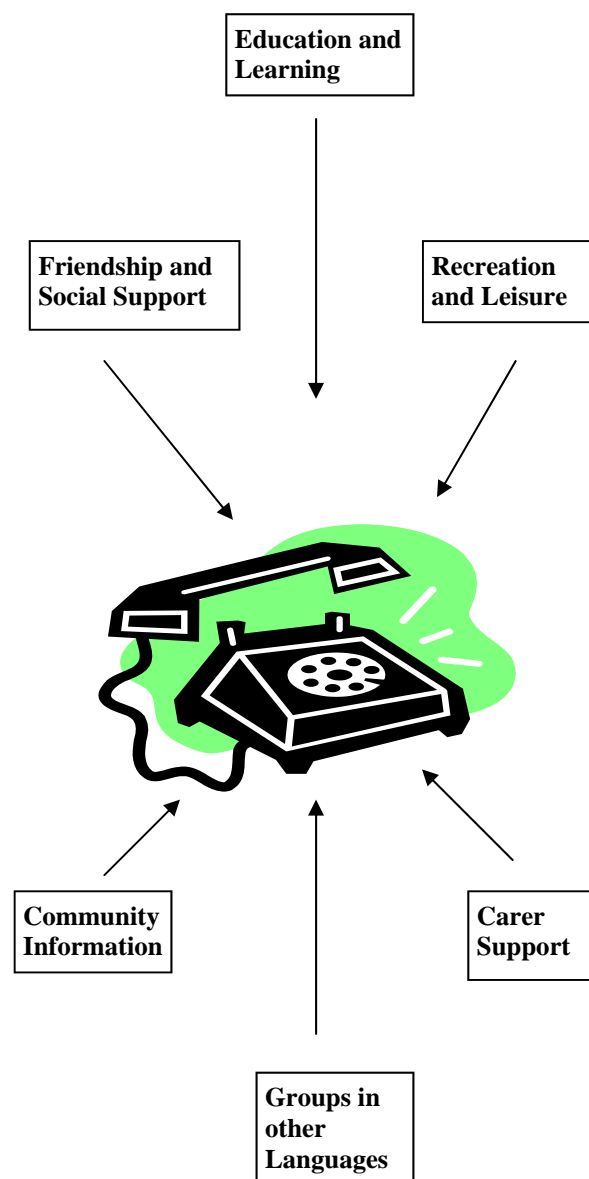


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Web Site : <http://www.cbchs.org.au>
Working Smoke Free**

The Telelink® program is funded by the Victorian Department of Human Services (DHS) under the Home and Community Care (HACC) program. HACC programs are targeted to frail aged people and people with disabilities and their carers. The connection of Telelink® groups is provided by Telstra at a concessional rate to assist housebound people overcome their isolation. Call costs are provided free to participants through the HACC program.

The program allows a group of people in different locations to join a weekly group discussion on the telephone. Using their home telephone, each person can hear and speak to the other people in the group. Topics discussed in groups include current news, sport, art, language groups, guest speakers on specific issues - anything that connects people.



Central Bayside Community Health Services (CBCHS) works with agencies throughout the state of Victoria to promote and facilitate the usage of Telelink® as a means of linking together people, and improving their general wellbeing.

CBCHS through Telelink® programs endeavours to:

- Inform agencies about the benefits of linking people who are housebound.
- Assist agencies with the planning, coordination and development of groups.
- Connect groups using Telstra technology.
- Train agency staff and volunteers in the procedures of Telelink®.
- Provide ongoing supervision and support to agency coordinators.
- Facilitate regular Victorian Telelink® Coordinators Network meetings.

Agencies wanting to start a Telelink® group can contact Central Bayside Community Health Services for application information - Ph: 8587 0200.

For a listing of Victorian Telelink® groups visit - www.cbchs.org.au