

## CBCHS MISSION STATEMENT

CBCHS is committed to enhancing the individual's and the community's health, independence and general well being. We do this through developing and delivering innovative, responsive and targeted health services that are delivered in co-operation with the community and other agencies. We strive to ensure access and linkage to services for those in the community who may not readily access mainstream services.

## VALUES

In achieving its mission, CBCHS is an organisation which commits to integrity as its guiding principle; the Service values:

- Active client and community participation in service development and delivery;
- Innovative, quality services that are client focussed, responsive and outcome oriented;
- Services that address issues of access and equity;
- Integration of services of the Area and with other health and welfare services
- Pro-active and responsive service delivery to marginalised groups within our communities;
- Our staff and an environment where skills are developed and encouraged;
- Fostering partnerships which achieve the best outcomes for our communities; and
- Good governance, ethical management and transparency in decision making.

Should you wish to contact us please either ring on the numbers provided or write to the CEO at:

### **Parkdale Main Office**

335 Nepean Highway Parkdale  
3195  
Tel 8587-0200 Fax 8587-0210

### **Chelsea Community Health Services**

23 Bath Street  
Chelsea  
Tel 9781-9333

### **Clarinda Community Health Services**

58 Viney Street  
Clarinda  
9552-4333

### **Adult Day Activity & Support Service**

31 Venice Street Mentone  
Tel 9583-6970

### **Disability Service Main Office**

299 Centre Dandenong Road  
Cheltenham  
Tel 9581-1111

B-022 Dec 2005

# HACC Case Management



335 Nepean Highway Parkdale 3195  
Telephone 8587 0200 Fax 8587 0210  
Email : [info@cbchs.org.au](mailto:info@cbchs.org.au)  
Web Site : <http://www.cbchs.org.au>

***Would you like someone to help you to remain living independently in your own home?***

The CBCHS Case Management Program offers assistance for City of Kingston residents who are eligible for Home & Community Care (HACC) services and who would benefit from ongoing support and monitoring to assist you to remain living independently at home.

To be eligible for HACC Services you must be-

- Over 65 and frail, or
- Disabled, or
- The carer of someone who is frail aged or disabled

and require more assistance with the tasks of daily living for you to be able to remain living independently in the community.

**What does Case Management involve?**

- The case manager will visit you in your home and discuss with you what additional supports you may require to remain living safely in the community.
- This includes providing information on the range of resources and services available and helping you to identify your priorities and set goals. At all times decisions about your care and the services you accept are made by you.
- In conjunction with you, your family and key service providers, the case manager will then develop a holistic care plan that reflects your goals.
- The care plan is then implemented by linking you with appropriate community services.

- The case manager then monitors and reviews the services and care plan with you on a regular basis.
- The case manager also acts as a single point of contact for you in managing issues as they arise.
- The case manager can assist with coordinating your ongoing care if this is required.

**Are there fees for this service?**

There is no cost for the CBCHS Case Management Program.

The program does not have funds to purchase services on your behalf. You will be linked into funded HACC and other services for which you are eligible and fees may apply for these services.

**For further information/referrals:**

HACC Case Manager

PH: 8587 0231/ FAX: 8587 0210