

**CENTRAL BAYSIDE COMMUNITY
HEALTH SERVICES**

Oral Health Service

**335 Nepean Highway Parkdale 3195
Enter via Carrier Avenue.**

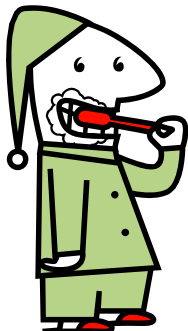
Telephone: 8587 0350 Fax: 8587 0349

**Hours of operation:
8.15am – 4.30pm
Monday to Friday**

If you have any queries regarding
The Community Dental Program
or would like to put your name on the
waiting list, please ring us on

8587 0350

Alternatively, you may come to
the reception desk located within
the Dental Service section
and speak to one of our reception staff.



**Address all correspondence to
THE CEO
CENTRAL BAYSIDE COMMUNITY
HEALTH SERVICES**

**MAIN OFFICE
335 NEPEAN HIGHWAY PARKDALE
TEL 8587 0200 FAX 8587 0210**

Oral Health Service

**335 Nepean Highway Parkdale
Telephone 8587 0350**



**Oral Health
Service**



**335 Nepean Highway Parkdale 3195
Telephone 8587 0350 Fax 8587 0349
Email : info@cbchs.org.au
Web Site : <http://www.cbchs.org.au>
Working Smoke Free**

WHO ARE WE?

Our oral health service is staffed by a team of dedicated qualified dentists, dental therapists dental nurses and reception staff.

WHAT DO WE PROVIDE?

We can provide you with a range of dental services according to your individual needs, including:

- ◆ Emergency dental care (relief of pain)
- ◆ Check ups
- ◆ Preventative advice and treatments
- ◆ Cleaning
- ◆ Gum treatment
- ◆ Fillings
- ◆ Root canal treatments
- ◆ Extractions
- ◆ Full and partial dentures

Referrals to dental specialists can also be arranged if required. Waiting lists apply for general dental care and dentures for adults (over 18 years).

WHO IS ELIGIBLE?

Must be a resident of Victoria

All preschool and primary school aged children (0 years to grade six)

Students in year 7 to year 12 who are dependants of a Health Care Card or Pension Card holder.

Patients over 18 years must possess a current Health Care Card

WHY DO WE CHARGE YOU A FEE?

The funding given to us to provide a service assumes that there will be payments made by you, the patient. This allows for more people to be treated across Victoria.

Despite this the cost to you is a fraction of the cost to attend a private dentist.

WHAT IS THE FEE?

PRESCHOOL TO YEAR 12 PATIENTS

- ◆ The service is free for preschool to year to year 12 students if they are a dependent of a pension concession card or health care card holder.
- ◆ Or if your child is enrolled in a special or special development school.
- ◆ Children from preschool to grade 6 who are dependants of non cardholders pay a fee of \$29 per child (maximum \$116 per family) per course of care which includes an examination (check up) and all general treatment.
- ◆ No fee applies for emergency visits.

PENSION CONCESSION CARD OR HEALTH CARE CARD HOLDERS OVER THE AGE OF EIGHTEEN.

- ◆ For emergency appointments a \$24 fee applies
- ◆ For general course of care fees will range from \$24-\$96
- ◆ Dentures and other specialist appointments will incur a separate fee.

DUTY OF CARE

We have a duty of care to treat you in a proper manner and we apply the same high standards as private dentists.

LATE FOR YOUR APPOINTMENT?

As you know it is difficult to get an appointment and the service is very busy. We cannot treat anyone who is more than 10 minutes late. Why?

A dentist has a duty of care to provide treatment to you and others in a manner that has your safety as its main aim. If you are late this compromises the ability to provide you with a safe treatment. While we can empathize with why you are late we regret we cannot treat you. In these situations you will be asked to reschedule.

WHAT TO DO IF RUNNING LATE?

Ring the service **858.70350** as soon as possible for advice.

